

**FOR IMMEDIATE RELEASE**

February 23, 2010.

**TC Group Americas Inc. promoted Jenny D'Andrea to  
Customer Service Representative – Team Leader.**

**Kitchener, Canada, February 2010** - TC Group Americas Inc. distributor of Tannoy, Lab.gruppen, TC Electronic, TC Helicon, Dynaudio Acoustics and Linn is pleased to announce the promotion of Jenny D'Andrea to Customer Service Representative – Team Leader.

Jenny D'Andrea is an instrumental part of the TCGA Customer Service Team. She brings with her 5 years experience within the TCGA organization, working closely with sales managers, independent rep firms and customers on a daily basis. Jenny's extensive knowledge of TCGA systems and procedures combined with her tenacious personality make her a great fit for the new role. Marc Bertrand, CEO of TCGA "Jenny has earned the opportunity to lead her department through her hard work and dedication. I am looking forward to the continuous improvements as a result of Jenny and her team's efforts towards our customers and our brands."

The Customer Service department is responsible for the timely and professional fulfillment of sales orders, maintaining the flow of communication between the inside customer service department and our external representatives and sales managers is very important.

"I have confidence that in my new position I will be able to assist with increasing communication and efficiency between the front line and its interaction with the rest of the TC Group of companies," adds D'Andrea. Jenny's position has responsibilities for North, South and Central America. TC Group Americas Inc. was formed in January 2009, merging all TC Group companies' activities and operations.

**Jennifer Kavanagh**  
**Marketing Communication**  
**Tour & Install | Residential**  
**Tannoy · Lab.gruppen · Linn**

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